

CONVENTION CENTRES  CANADA

CENTRES DE CONGRÈS DU CANADA

ANNUAL CONFERENCE

www.conventioncentrescanada.com

SEPTEMBER 24-27, 2023

ADAPTING AND THRIVING IN AN EVER-CHANGING WORLD

Centre des congrès de Québec

900, boul. René-Lévesque Est,

2e étage | Québec G1R 2B5



Convention Centres of Canada
Adapting and Thriving in an Ever-Changing World Annual Conference
September 24-27, 2023 - Québec City Convention Centre – Québec, QC

Sunday, September 24, 2023

5:30 – 8:30 **Opening Reception** | Sponsored by: 

Monday, September 25, 2023 | All Sessions are at the Québec City Convention Centre

8:00 – 9:00 **Breakfast** | Sponsored by: **POPULOUS**


9:00 – 9:15 **Opening Remarks**

9:15 – 10:15 **Keynote Speaker | Face to Face with the Future**
Greg Lindsay

10:15 – 11:00 **Benchmarking Results | HLT Advisory Inc.**
Matt Klas

11:00 – 11:30 **Wellness Break**

11:30 – 12:30 **An International Perspective | AIPC**
Sven Bossu

12:30 – 1:30 **Lunch** | Sponsored by: 


1:30 – 2:15 **Planning for the Unplanned | Meeting Escrow**
Grant Snider

2:15 – 3:15 **Convention Centre CEO Panel**
Lorenz Hassenstein, Metro Toronto Convention Centre | Emmanuelle Legault, Palais des Congrès de Montréal | Tammy Sweeney, TCU Place

3:15 – 3:35 **Wellness Break** | Sponsored by: 

3:35 – 4:30 **A Hotel Development Perspective: From Concept to Completion | Marriott International**
Aaron Laurie

4:30 – 5:30 **Facility Tour** | Sponsored by: 

6:30 – 10:00 **Dinner** | Quai du Cap-Blanc*, 615 Champlain Boulevard, Québec | Sponsored by: 
*Transportation leaves the QCCC front entrance, 1000, René-Lévesque Est, at 6:10 p.m.

Tuesday, September 26, 2023

8:00 – 9:00 **Breakfast**

9:00 – 10:00 **From Vision to Feasibility to Reality | Populous**
Michael Lockwood | Adam Paulitsch

10:00 – 10:45 **Advocacy Update: TIAC | Meetings Mean Business**
Moderator: Grant Snider, Meeting Escrow | Nina Kressler, Shaw Centre | Laura Purdy, Exhibition Place

10:45 – 11:15 **Wellness Break**

11:15 – 12:15 **Trends in Venue Technology | Momentus Technologies**
Steve Mackenzie


12:15 – 1:00 **Lunch**

1:00 – 2:00 **The Important Role of Convention Centres in a Modern Economy | Norton Rose Fulbright Canada**
Raymond Bachand

2:00 – 3:00 **Foodservice & Sustainability: The Road to Net Zero | Compass Group Canada**
Moderators: Jennifer Lambert and Heather Wilkie | Shaun Goswell | Mary McCarthy



3:00 – 3:20 **Wellness Break** | Sponsored by: 

3:20 – 4:20 **Revealing the Transformative, Passionate, and Healing Power of Our Secrets | PostSecret Project** | Sponsored by: 
Frank Warren

6:30 – 10:00 **Closing Dinner** | Bello Ristorante, 73 Rue Saint Louis, Québec | Sponsored by: 

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Wednesday, September 27, 2023

- 8:00 – 9:00** **Breakfast** | Sponsored by:  **momentus**
technologies
- 9:00 – 10:00** **Shift Happens ... Ride the Waves of Change** | Sponsored by:  **GES**
Catherine DeVrye
- 10:00 – 11:00** **Running Operations for a Sustainable Future** | **Siemens** | **Brightly Software**
Jerry Chwang, Microgrids | Ben Moller, Brightly
- 11:00 – 11:15** **Wellness Break**
- 11:15 – 12:00** **Annual General Meeting**
This session is open to the CEOs/GMs or their Designate
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